



## **Our Mission**

To love patients well by providing them comfort and dignifying medical care while making their moments matter.

# What Is Hospice?

Hospice care is provided to people that have a life expectancy of 6 months or less and choose comfort and relief from pain and other symptoms. It is a benefit, but also a choice.

## Who benefits from Hospice?

People who have tried curative measures and are ready to focus on comfort and pain management or avoid extreme life sustaining measures.

Hospice care is the preferred choice for the following people with limited life expectancy diagnosis like:

- Alzheimer's disease
- Cancer
- Cardiovascular
- HIV/AIDS
- Liver/Gastrointestinal disease
- Pulmonary disease
- Neurological disease
- Renal disease
- Stroke

## Who Pays for Hospice?

- Medicare and Medicaid
- Medicare Advantage plans
- Most insurance companies
- Self Pay

Hospice Care is provided where the patient resides. Care is provided primarily in the patient's place of residence, whether in the family home, nursing facility or assisted living environment. Short-term stays at an inpatient hospice unit can also be arranged as needed to better meet comfort and symptom management goals in more difficult or complex cases.

# The LoveWell Hospice Difference

We value you placing trust in LoveWell to provide comfort and dignifying medical care for your loved one in this critical time. Our 2-Day and 7-Day commitments are just a couple of ways we serve and love our patients and families better.

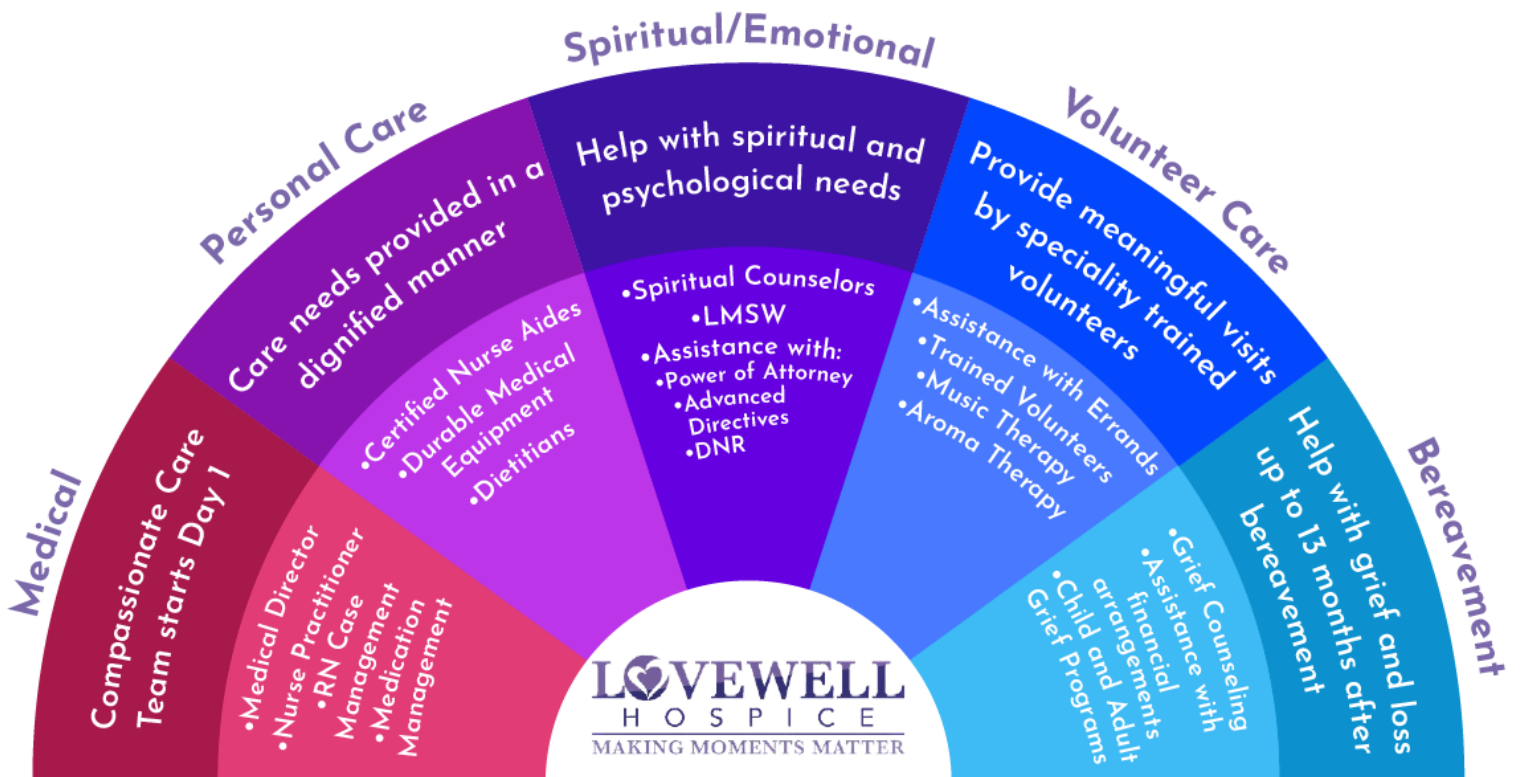
## **2-Day Leadership Guarantee**

Within 2 Days of being on service an Owner, Director of Nursing, or Administrator will contact the patient and family as a touch point to answer any questions and to follow up on their experience.

## **7-Day Nurse Practitioner or Physician Visit Request Guarantee**

Every patient can request an in person visit by our Nurse Practitioner to discuss their plan of care and go over their expectations. We realize that this may not be important to all our customers and as a result offer this as a courtesy if this will improve their experience.

# Support Process - Making Moments Matter



## How LoveWell treats our patients

### Medically

- services are provided without regard to age, race, religion, sex, national origin, or handicap
- physicians, nurses, and medications are available 24/7
- individual care plans provide personal attention for patients and families
- cover all basic medical equipment and diagnosis related medications
- physical/occupational/speech and dietary therapy for Hospice related problems
- continuous care in home

### Personally

- services are provided without regard to age, race, religion, sex, national origin, or handicap
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Lovewell is family owned and locally operated with 25 years of combined experience in caring for families and patients. You will have direct access to the Owners and Operators to ensure clear communication and full accountability.

Gary's Cell: 972-523-9607

Marie's Cell: 972-523-0950

**To start service or if you have questions CONTACT US  
at**

Phone : (469) 496-5699

Website: [www.lovewellhospice.com](http://www.lovewellhospice.com)

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